

Updating interMediate

If you are not confident to do the update unaided, just call Resolute Systems for guidance.

In the description below, nnn = the version number of interMediate. nn is the FileMaker Pro version number.

If interMediate is running, Exit it.

Download the *interMediate nnn Updater FMnn* ZIP file and Save it to the Desktop of the interMediate host.

Double click the downloaded ZIP file. This will

either: extract a Windows folder called *interMediate nnn Updater FMnn*
 and place it on the desktop.
 Open this folder.

or: open the Zip file and show its contents in a window. It
 contains a folder called *interMediate nnn Updater FMnn*.
 Open this folder.

Open *Start / My Computer / Local drive C / interMediate folder*. On the desktop there may be a shortcut to this folder.

Copy all the files from the open folder *interMediate nnn Updater FMnn* and place them in the *interMediate Folder*. When Windows asks if files should be replaced, click *Yes To All*.

Close the window *interMediate nnn Updater FMnn* and delete the downloaded ZIP file and any folder it created.

Log on to interMediate as Administrator and go to *Housekeeping*.

Back up interMediate and then minimise it.

In the *interMediate Folder* window, Open the folder *interMediate Back Up*.

Add the date to the file name of the undated file *interMediateBackUp*, using the date format *25Dec07*.

Close the *interMediate Folder* window and restore interMediate from the task bar.

Click the *Update* button and confirm that interMediate has been backed up and a new Updater has been placed in the interMediate folder.

If interMediate asks for an account name and password, use the default Administrator account name and password.

The update starts. When it confirms it's finished, click the *Exit* button.

Re-start interMediate and log on as Administrator using the default password. Go to the Users screen.

Re-enter the Manager and/or User accounts and inform the users of their new default passwords.

Notes

The interMediate updater checks your data for errors and inconsistencies and stops if any are found. If this happens, contact Resolute Systems for advice.

In Windows Access Control Lists, interMediate users must have read and write access to the interMediate Folder and all the files within it.

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